

April 2021

Dear Ten Broeck Families, Visitors and Residents,

Happy Spring to you all, it has been over a year since we closed our doors due to COVID-19 in the community. This year has been very hard for all of our residents, staff and families and we have all had so many missed visits and moments with our loved ones.

We wanted to let you know that we continue to offer window visits, virtual visits, and phone calls and that we care so deeply for our residents and families. We wanted to update you regarding a few topics:

Guidance on Visitation:

March 25, 2021 New York State Department of Health changed their visitation guidance. In summary the guidance allows visitors under the following circumstance:

When a new case of COVID-19 among residents or staff is identified, nursing homes should immediately begin outbreak testing and suspend all visitation until at least one round of facility-wide testing is completed. Visitation can resume if COVID-19 is contained to one single unit and outbreak testing does not show any other positive cases on any other units.

Ten Broeck Center encourages all visitors to be COVID tested via PCR or antigen test prior to visiting and/or to be fully vaccinated (received both doses of vaccine at least 14 days ago).

Ten Broeck Center will be holding visitation outdoors under our tent weather permitting. If visitation is suspended, families will be notified by our "call em all" system.

New Admissions:

Many families have asked what our new admission process is at the facility. Due to vaccine availability many of our new admissions are coming in already have receiving the COVID-19 vaccine. All new admissions regardless of vaccination status must have a negative PCR test within 72 hours of admission. All new admissions also receive a rapid, antigen test when arriving at Ten Broeck Center. This test must be negative for them to stay in the building. Following their two negative tests (one PCR and one antigen) our new admissions also receive another PCR 48-72 hours after admission. All of our new admissions remain on isolation/quarantine for 14 days. We have found this protocol to be effective with our medical director and Department of Health supporting this practice.

COVID Testing and Vaccinations:

All of our staff are tested for COVID-19 twice weekly. Anytime a resident or staff member tests positive we must conduct "outbreak" testing, and test all consenting residents and staff every 3-7 days for 14 days. We will continue to keep you up to date via our "call em all" system with any changes in visitation and COVID-19 cases. We continue to hold vaccination clinics on site for our residents and staff. Our current vaccination rate is 165 staff (approximately 55%) and 219 residents (approximately 93%).

We want all of our families and residents to know that we do miss visitors roaming our home, we hope to open our doors very soon and have our amazing gatherings like we used to do. There are still many activities at Ten Broeck Center and the staff have developed such close bonds with the residents during these times. We will continue to advocate for all of you and hope to see you soon. If you have any

questions about current guidance, visitation, or vaccinations please feel free to reach out and we will be there to help.

Thank you so much for all of your patience, kind words, meals, phone calls and endless support.

Thank you,

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