

April 2, 2021

Dear Ten Broeck Families, Visitors and Residents,

We have exciting news! New York State Department of Health released new guidelines last night regarding visitation. Tentatively, March 29, 2021 we will be eligible for visitation. Below is a summary of the new guidance, a fact sheet is also available that will be attached.

Updated Visitation Guidance at TBC:

Facilities can open for visitation under the following circumstances:

- Resident having a visit is NOT in quarantine. (Residents that are quarantined due to exposure, a COVID positive result or a 14 day new admission quarantine are NOT eligible for visits until the quarantine ends).
- Outdoor visits are strongly preferred, we will have a tent for visitation starting in April.
- Visits will be scheduled on our website or with the receptionist. Visitation will be available 7 days a week. If you would like to schedule a weekend visit, please call the receptionist no later than 12:00 PM on Friday before the weekend you plan to visit. Visits MUST be scheduled prior to visiting.
- Visitation will be limited to 20 minute sessions to allow for disinfecting and screening. Residents will be permitted 2 visitors at a time.
- Indoor visits will be available for those unable to go outside or if weather does not allow. Indoor visits will be held in our adult day center.

COVID- Testing and Vaccination Requirements:

We encourage all of our visitors to be vaccinated at least 14 days prior to visiting. If a visitor is not vaccinated we encourage them to have a PCR or antigen COVID-19 test 3-5 days prior to their visit. Vaccinated visitors that have been also been tested for COVID-19 further improve our infection control practices.

All visitors will be required to complete a screening process upon entrance to their scheduled visit. If they feel they have questions regarding testing or visitation we encourage our visitors to come 15 minutes prior to time of visit.

If a visitor tests positive for COVID-19 and has visited the facility within 2 days of their positive result or onset of symptoms they must notify the facility immediately so we can conduct contact tracing.

Visitation & Positive COVID-19 Cases:

If a resident or staff member tests positive for COVID-19 the facility must suspend visitation and complete outbreak testing. All residents and staff will be tested and visitation will be suspended until the testing has been completed and results have returned.

If the outbreak is isolated to a specific unit or area and the round of testing does not show the infection spreading visitation can resume. These notifications will be updated throughout our call-em all systems when visitation is placed on hold and when it will resume. Those on the effected unit would be on a 14 day quarantine and not eligible for visits until the unit is free of COVID-19.

*This new guidance is much needed for all. We look forward to resuming visitation in a safe manner. Ten Broeck Center continues to follow all infection prevention guidelines and appreciates the support of our visitors in following these so that we can continue to keep our residents, staff and fellow visitors safe. **We kindly ask you to support us during this process so we can all be SAFE and ENJOY this wonderful news with re-opening our doors for visitation.***

Thank you!

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