

July 9, 2021

Dear Ten Broeck Families, Visitors and Residents,

We have exciting news! New York State Department of Health released new guidelines regarding visitation. Below is a summary of the new guidance, a fact sheet is also available that will be attached.

**Updated Visitation Guidance:**

Each resident has the ability to designate TWO “personal compassionate visitors (PCV)”. These two people will be the same two people at all times. These PCV will be allowed to have in room visits with the resident. There are some guidelines we must follow from the Department of health for these types of visits:

- Only the two designated PCV will have in room visits
- All visits must be scheduled in advance.

**COVID- Testing and Vaccination Requirements:**

All visitors will be required to complete a screening process upon entrance to their scheduled visit.

If a visitor tests positive for COVID-19 and has visited the facility within 2 days of their positive result or onset of symptoms they must notify the facility immediately so we can conduct contact tracing.

**Visitation & Positive COVID-19 Cases:**

If a resident or staff member tests positive for COVID-19 the facility must suspend visitation and complete outbreak testing. All residents and staff will be tested and visitation will be suspended until the testing has been completed and results have returned.

**Please complete the attach form and email to [tbadminasst@tenbroeckrehab.com](mailto:tbadminasst@tenbroeckrehab.com) or return to the facility. We will do our best to update your information as soon as possible.**

*This new guidance is much needed for all. We look forward to resuming visitation in a safe manner. Ten Broeck Center continues to follow all infection prevention guidelines and appreciates the support of our visitors in following these so that we can continue to keep our residents, staff and fellow visitors safe. **We kindly ask you to support us during this process so we can all be SAFE and ENJOY this wonderful news with re-opening our doors for visitation.***

Thank you!

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